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**TO WHOM IT MAY CONCERN**

The Aparthotel TROPICANA has contracted our services to jointly develop **health protocols for the prevention of COVID-19** for the establishment. In general, these protocols shall comply with the criteria and requirements set forth in Spanish law, in particular, the UNE 0066-2:2020 SPECIFICATION, "Measures for reducing SARSCoV-2 coronavirus infection. Part 2: Hotels and tourist apartments. Guidelines and recommendations" and SPECIFICATION UNE 0066-5:2020, "Measures for reducing SARS-CoV-2 coronavirus infection. Part 5: Catering services. Guidelines and recommendations".

In addition, we hereby state that the establishment's personnel have completed the **Biolinea Training Plan on the prevention and control of COVID-19**, and the application of these protocols adapted to their jobs. We also understand that this training will be complemented with internal training in occupational risk prevention and in the practical application of preventive protocols.

And for the record, where appropriate, I hereby sign this document.

In Palma de Mallorca, on April 16, 2021

Signed: Beatriz Santandreu  
Director

